



KWIN ESEZA

SOLAR AND ELECTRONICS LTD

BUSINESS PROFILE



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MESSAGE FROM THE DIRECTOR.

Kwin Eseza Solar and Electronics, with the vision of being the most popular household name for solar energy and electronics in Uganda aims at providing the best systems at a very reasonable investment for anyone in need for solar power. We are a great team of industry experts providing the best solutions to customers with the aspiration of exceeding their expectations in quality and the investment for owning a solar system.

With great partnerships with the world's most technologically advanced and globally demanded solar panel and electronics manufacturers, we aim at providing the best systems to the communities we serve. We are passionate about delighting the customer by providing excellent products and services so they never get disappointed, but to instead, bring us more and more customers with the trust and confidence they have in us.

We focus on more innovative products for a very affordable price and to support everyone to have a hassle-free solar system and household-essential electronics by partnering with most of the recognized solar and electronics companies at the moment. Our accountability is at the premium for both our customers as well as the environment.

We are thankful to all our partners and customers for believing in us and being a part of our growth and greater purpose.

Mpiirirwe Esther

Director.

About Us

“Contributing to a greener future”

Kwin Eseza Solar and Electronics Ltd is positioned to become a leading partner in the solar and electronics industry due to our unique partnerships with leading manufacturing, and technology partners who link us to the state of the art technology in solar, wind, battery and general electronics that enable us to fund, execute projects and give our clients the satisfaction they need.

Kwin Eseza Solar and Electronics Ltd also possesses highly skilled technical persons for both in-house and as consultants having unmatched experience in the renewable energy and electronics field at both local and on international level(s), while ensuring that the perfect solution is always provided to our clients. Our technology is distinguished through higher electricity yield in actual operating conditions. All our products and services are customer-focused and we cater for the home energy system whilst providing comprehensive support before and after sales. We are a leading solar and electronics company that provides the best solutions for both household and commercial at an unbeatable price.



Stability

Since 2018, Kwin Eseza Solar and Electronics has been providing superior services to our clients and we are so proud that we have reached a good number successful installations in a very short period of time. We are convinced that providing world-class, outstanding, efficient, professional services and exceptional quality products is crucial to enhancing customer satisfaction and loyalty which is quite important in improving lives and protecting the environment.



Durability

Kwin Eseza Solar and Electronics commits to providing only the best quality for customers. Therefore, 100% testing ratio for visual inspection, and all the testing levels ensure that Kwin Eseza Solar and Electronics solar systems operates safely and smoothly for at least 25 years with the product warranty of 1-6 .years, hence, guaranteeing a strong and stable return on investment for investors.



Reliability

The best way to verify our services and products reliability is to observe their performance in installation/use. Our solar systems must be able to withstand any external environmental factors and resist all types of natural stress.



Superior Materials

Kwin Eseza Solar and Electronics guarantees high-quality and best performance of solar systems and electronics using only superior raw materials and components from the leading manufacturers in the world.

Our vision.

To provide affordable top-notch solar systems and electronics for every household.

Our Mission.

Empowering sustainable clean energy for the pearl of Africa and the region at large.

Why Solar?

While a majority of the world's current electricity supply is generated from fossil fuels such as coal, oil and natural gas, these traditional energy sources face a number of challenges including rising prices, security concerns over dependence on imports from a limited number of countries which have significant fossil fuel supplies, and growing environmental concerns over the climate change risks associated with power generation using fossil fuels.

As a result of these and other challenges facing traditional energy sources, governments, businesses and consumers are increasingly supporting the development of alternative energy sources and new technologies for electricity generation. Renewable energy sources such as solar, biomass, geothermal, hydroelectric and wind power generation have emerged as potential alternatives which address some of these concerns. As opposed to fossil fuels, which draw on finite resources that may eventually become too expensive to retrieve, renewable energy sources are generally unlimited in availability. Solar power generation has emerged as one of the most rapidly growing renewable sources of electricity and it has several advantages over other forms of electricity generation:

A **Drastically reduces or even eliminates one's electric bills.**

Whether you're a homeowner, business, or non-profit, electricity costs can make up a substantial portion of your monthly expenses. With a solar panel system, you'll generate free power for your system's entire 25+ year lifecycle. Even if you don't produce 100 percent of the energy you consume, solar will reduce your utility bills and you'll still save a lot of money.

B **Protect against rising energy costs.**

One of the clearest cut benefits of solar panels is the ability to hedge utility prices. By investing in a solar energy system now, you can fix your electricity rate and protect against unpredictable increases in electricity costs. If you're a business or homeowner with fluctuating cash flow, going solar also helps you better forecast and manage your expenses.

C **Increase your property value.**

Multiple studies have found that homes equipped with solar energy systems have higher property values and sell more quickly than non-solar homes. Appraisers are increasingly taking solar installations into consideration as they value homes at the time of a sale, and as homebuyers become more educated about solar, demand for properties equipped with solar panel systems will continue to grow.

D Protect the environment.

Solar is a wonderful way to reduce your carbon footprint. Buildings are responsible for considerable percentage of all carbon and going solar can significantly decrease that amount.

GUARANTEE TERMS OF KWIN ESEZA SOLAR AND ELECTRONICS

Basic Guarantee

Kwin Eseza Solar and Electronics guarantees for its solar systems and electronics, that under normal application, installation, operation and maintenance conditions they are free from material and manufacturing failures for a period of 1-6 years. In the case that the quality of a service or product does not meet the stated guarantee conditions Kwin Eseza Solar and Electronics will within the period of 1-6 years from date of sale by Kwin Eseza Solar and Electronics of their own choice either repair the product or deliver a replacement.

Repair and replacement delivery are the only and exclusive options that are guaranteed and are provided and these are confined to the specified duration of 1-6 years. The warranty conditions of the respective manufacturer apply to additional purchased components. Costs for the dismantling of a defective component, return transport to Kwin Eseza Solar and Electronics or the authorized Seller as well as reassembly are excluded from this guarantee. Statutory warranty rights of the buyer remain unaffected.

Exclusion from guarantee benefits.

The existing guarantee does not apply in the event of Kwin Eseza Solar and Electronics, after their own tests, establishing that a system was incorrectly operated or negligently used, involved in an accident or damaged as a result of improper use, modification, incorrect installation or application, or as a result

of carelessness in storage, transport or handling, or where repairs to the system were undertaken in any way or manner by persons other than Kwin Eseza Solar and Electronics or specifically authorized third parties of Kwin Eseza Solar and Electronics. This guarantee will not be applicable to defects of components:

- Due to forces of nature, force majeure and other unforeseeable circumstances outside the control of Kwin Eseza Solar and Electronics, as well as, for example, earthquakes, typhoons, whirlwinds, volcanic eruptions, floods, lightning strikes, snow damage, nuclear events etc.
- Due to improper maintenance and inappropriate tests, flying objects or external loads.

Limits of the Guarantee

The present guarantee replaces any previously given guarantees. Kwin Eseza Solar and Electronics are not liable for additional, secondary or other, however caused, damage.

Claims on the Guarantee

In the case that you have a justified guarantee claim, please promptly notify Kwin Eseza Solar and Electronics. You will then be given information on how you can enter a claim.

Our Services

Kwin Eseza Solar and Electronics provides solar service, solar maintenance, operations and maintenance, solar asset management, and distributed energy asset management services.

Solar panels generally require little maintenance. They're extremely durable and typically should last for many years. However, any issues with solar panel performance are usually related to electricity production, which is why we recommend monitoring your system's production. By paying attention to changes in production, you can identify and address issues proactively.

Whether it's Solar for your Home or for Your Company, We provide the best service by;

- Preliminary site Visitation and Consultation
- System Design and Support
- Installation and Commissioning

Individual products.

Solar panels, Solar batteries, Solar charge controllers, Solar inverters solar, water heaters, Solar security lights, Solar flood lights, Solar kits, TVs, Speakers/ woofers, Solar cameras, Solar bulbs, Solar fridges and freezers, Fans (wall and ceilings), Wires, Extension cables, Car batteries, Torches , Decoders and DVDs, Main switches, Switches and Sockets, Lamp holders, Flat ions, Solar flatirons, TV wall mounts, Mk boxes, TV Guards and Fridge guard, Rechargeable bulbs or lights, Emergency lights, Radios and sound bars, Rechargeable shavers, Mosquito traps, Led strip lights, HDMI cables, Top plugs and multi plugs, Banana, pins, Electricity kettles, Rice cooker, Blenders Ladders, Remotes, Tower clips.

Key responsibilities of Kwin Eseza Solar and Electronics

Operation & Maintenance:

- Replacement of Inverters if needed after one year warranty expires.
- Replacement of broken cables and other products
- Replacement of damage or defective panels
- Frequent Isolator check ups
- DC check ups
- Attending to all warranty issues